

1 IMPORTANT MESSAGES

Notifies you of important messages about your account.

2 TECHNICAL ASSISTANCE

If you have issues with your WildBlue system contact technical support 24 hours a day.

3 ACCOUNT NUMBER

A unique numeric customer account identifier.

4 CONSUMER ADDRESS

The mailing address that we have on file for you.

5 SERVICE DATES

The beginning and ending dates covered by the current invoice.

6 BILL DETAILS

Previous Balance

The amount of previous bill.

Adjustments

A credit or debit on your account since your last statement.

Payments Received

Payments applied since the last statement.

Balance Forward

Balance going forward into the current billing period.

Extended Payment Plan

Customers who have financed WildBlue equipment are charged 1/24th of the total cost of that equipment for 24 months.

Pak (Value, Service, Pro)

The monthly fee for your WildBlue service.

Service Plan

The monthly fee for customers that elected to receive the service plan during initial signup.

Sales Tax

Sales tax charged for the month. Tax is determined based on the county where the WildBlue dish is located.

7 TOTAL DUE

Total amount due including any outstanding previous balances.

8 FINANCED BALANCE

This is the amount needed in order to pay off your finance package.

9 AMOUNT DUE AND DUE DATE

Amount Due

The total amount that you now owe.

Due Date

After this date, your account will be past due.

10 CHANGE OF ADDRESS

Lets you notify us of an address change.

11 WHERE TO SEND PAYMENT

Remittance Address

Please send payment to this address.