




A Touchstone Energy® Cooperative 

News Flash

July - August
2017



ANNUAL MEETING SCHEDULED

Save the date! The 2017 Annual Meeting is scheduled for Thursday, August 31, at the Fairfield County Fairgrounds in Lancaster. Doors open at 9 a.m. and the business meeting begins sharply at 10:30 a.m. The program ends at 2 p.m. The Martin Family Circus will entertain the crowd. We hope to see you there!

VOTE FOR TRUSTEES IN AUGUST

Members will receive their Annual Meeting packet in the mail in August. It will include candidate information and the ballot for trustee elections. This year, board positions are up for election in three districts, and members may vote for one candidate in each district, regardless in which district you live. Please vote by returning your ballot to us by August 21.

REPORTING OUTAGES IS EASY

Reporting outages is easy. The co-op offers these options:

- Text OUT to 85700 if you have enrolled in Outage Alerts. (Note: text and/or data rates may be applied by your cellular carrier.)
- Call 800-282-5064 to report through the automated phone system.
- Report online through the My Account section.



CHANGES TO LATE PAYMENT PRACTICE

Effective Sept. 1, 2017, South Central Power will begin assessing a fee for members who do not pay by the due date. The fee will be 5 percent of the total current bill. Members who do not pay their electric bills on time will be charged the fee on the next statement. Payments must be posted to the account by the due date or the fee will be applied.

Avoid late fees

Members can avoid late fees by registering for the co-op's Automated Payment Service. After you enroll, payments are automatically taken from your bank account or credit/debit card on your payment due date.

It's easy to sign up for the service. Register on the My Account section of our website, print and mail the enrollment form found on the Payment Options page of our website, stop by one of our five offices or call us at 800-282-5064.



A Touchstone Energy® Cooperative



www.southcentralpower.com
facebook.com/SouthCentralPower
twitter.com/SouthCentralPow
800-282-5064

