



A Touchstone Energy® Cooperative 

CHANGES TO LATE PAYMENT PRACTICE

August 2017

Timely bill payments are essential to the operation of our cooperative. When members do not pay on time, costs associated with late payments must either be distributed to all members or assigned to those who incurred them.

To be fair to all of our members, **effective September 1, 2017, South Central Power will begin assessing a fee for residential members who do not pay by the due date.** The fee will be 5 percent of the total current bill.

South Central Power must receive payment by the due date shown on the statement. Members who do not pay their electric bills on time will be charged the fee on the next statement.

Many payment options are available to ensure members pay their bills on time. See the reverse side for payment options, or visit www.southcentralpower.com > My Account > Payment Options.



MANY WAYS TO PAY



Automated Service

Payments are automatically taken from your bank account or credit/debit card on your due date. Sign up for the service online or by calling us at 800-282-5064.



Online

Pay your bill with your bank account or credit/debit card on the My Account section of our website. It's easy to register with your account number and the name as it appears on your bill.



By Phone

Pay your bill anytime, day or night, using our automated phone system. Have your account number handy and call us at 800-282-5064, option 2.



By Mail

Send a check made payable to South Central Power along with your bill in the envelope provided. Be sure to write your account number on your check.



Payment Agents

Pay your electric bill at an authorized payment agent. Find the list on our website. Please note: payments may take up to 10 days to be credited to your bill.



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