



## Contact Us

### Web

### Overview

On My Account, you can easily contact South Central Power with billing questions, service issues or other requests. This document shows you several of the ways you can contact your provider from the My Account website.

## Contact Us

1. From the home page, click the **Contact Us** tab.



2. Select a reason from the **What would you like help with?** menu.

*The options displayed will vary by provider.*

3. Type your question or comments in the **Please enter any specific information or comments.**

field. Include any specific information about your question or request if appropriate.

4. Enter a contact phone number in the **Phone Number** field.

5. Verify or edit your email address in the **E-Mail Address** field.
6. Click the **Send** button.
7. *A success alert appears.*
8. Click **Close** to return to the Contact Us page.