



How To

iOS

Contact Your Provider

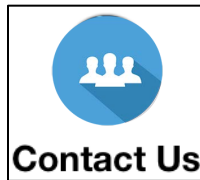
Overview

With the South Central app, you can easily contact us with billing questions, service issues or other requests, right from your device. This document shows you several of the ways you can contact your provider from the South Central mobile app on an iPhone.

Contact Your Provider

1. From the app home screen, tap the **Contact Us** icon.

The Contact Us screen appears, listing a number of common reasons and methods to contact South Central Power, including email and phone calls.



2. Tap a contact option.

A contact form appears.

3. Tap the comments box and enter your question or comments. Include specific details about your request or question when appropriate.

4. The Send Location feature has not been enabled.

5. Tap the **Submit** button.

A confirmation alert displays. If you attached a photo, the alert indicates the picture is being uploaded.

6. Tap **Close** to return to the Contact Us screen.

